

Press Release from November 25, 2008

Process optimization at Techem (Switzerland) AG

November 25, 2008 (Oberweningen, Switzerland) - Techem (Switzerland) AG has awarded Reeves & Partner a contract for assisting them in optimizing their business processes and implementing a quality management system. In a preliminary phase conducted by Reeves & Partner in September 2008, an overview of the business processes was documented and the project goals, activities, budget and schedule were defined. Based on the results of this preliminary phase, Techem decided to conduct the project and tasked Reeves & Partner with assisting and coaching them.

Preliminary phase laid the foundation

Techem (Switzerland) AG was looking to optimize and document their business processes. Implementing a quality management system in accordance with ISO 9001 should help improve the interfaces between business processes and between the different departments. The aim was to increase efficiency by reducing throughput times and costs. Before beginning with the detailed project work, Techem conducted a preliminary project with the aid of Reeves & Partner. The goal of this preliminary phase was to generate an overview of the business processes, create a project schedule, determine the detailed activities in each of the individual project phases, establish milestones, identify the project organization and draw up a budget for the project. Upon conclusion of this first phase, Techem (Switzerland) AG possessed all of the information they needed to make a decision on proceeding with their quality management project.

Internal resources for the project, assisted by Reeves & Partner GmbH

Based on the results of the preliminary phase, the management team decided to continue with the quality management project. The main tasks will be carried out by the internal quality representative and employees of Techem (Switzerland) AG. Reeves & Partner was awarded a contract to assist and coach the project. The new quality management system should be fully implemented by the end of March 2009.

About Techem (Switzerland) AG

Techem (Switzerland) AG offers a complete service portfolio for measuring and invoicing energy costs for heating and water. Invoicing of the auxiliary housing costs can also be integrated into the heating costs invoice. Techem (Switzerland) AG employs over 80 people in four locations in Switzerland, managing more than 10'000 facilities and approximately 800'000 measurement devices.

About Reeves & Partner GmbH

Reeves & Partner GmbH offers project management, controlling, administration and coaching for quality management, IT, high-tech and workflow projects. Our strength lies in the administration and organization of medium and large projects and in ensuring that time, cost and performance goals are met. We offer a complete line of services from project management, coaching, organization, controlling and process analysis, to quality management, change control and document management.

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